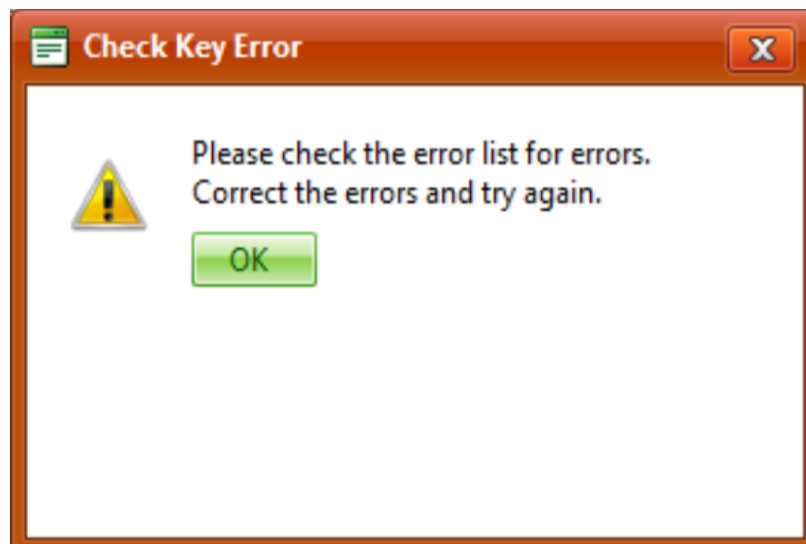
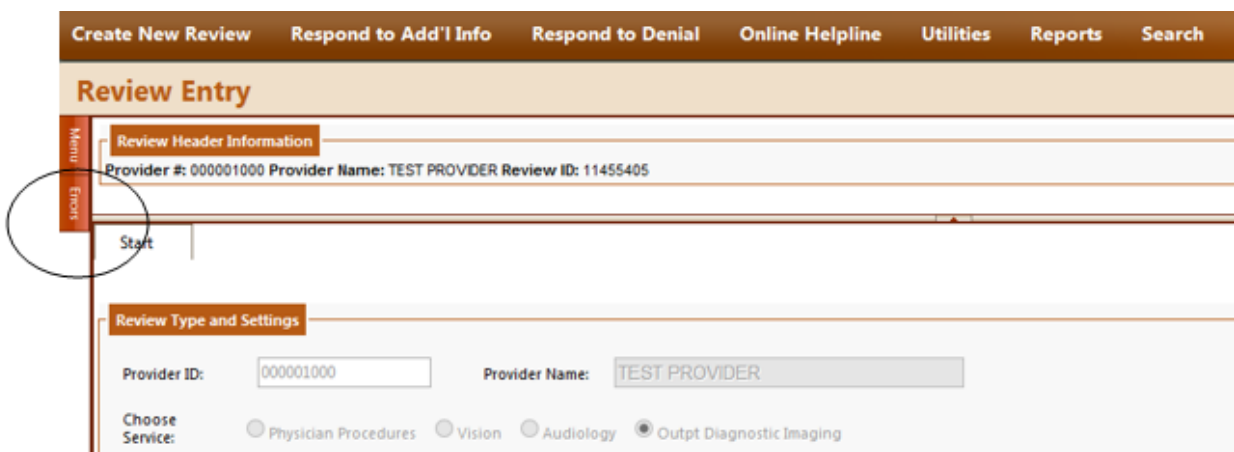


How to check for errors in eQSuite®

When creating a new review in eQSuite® if you receive an error message



- ▶ Press the “Ok” to continue.
- ▶ Click on the “Errors” tab to review the description of the error message





eq·Health suite

Create New Review Respond to Add'l Info Respond to Denial Online Help

Review Entry

Menu Errors

Errors

- 2036 - Start\Primary Physician - You must enter Physician information for the bolded physician type
- 2136 - - Please enter the attending physician or lead clinician's ID
- Recipient is a required field.

Review ID: 11455405

Provider Name: TEST PROVIDER

Audiology Outpt Diagnostic Imaging

- ▶ Once you make the appropriate changes, you will click on “**Check Key**” again until all errors have been resolved.
- ▶ If there are no errors, you will be prompted to verify the recipient’s home address and phone number and the next tab will generate for you to continue with your review.

NOTE: If you are unsure of the description in the error message. Please send a screenshot of the error message with specific details to pr@eqhs.org so we can further assist.