How to create a new user account

*⊜*eq∙нealth **suite** Go To Simply Better Health's System Utilities Create New Review Respond to Add'l Info Respond to Denial **Online Helpline** Reports Search Attachments Letters Update My Profile User Administration Logoff User Administration UserID User Name Inactive DT Phone Last Edit DT Extension Added DT 1234567899 1234 11/16/2009 1:53:20 PM 6/25/2014 4:04:18 PM noreply@eqhs.org Edit 95736 InptTrainer Edit 95928 jcalvert 2222222222 6/20/2014 6:09:10 PM 6/24/2014 11:44:30 AM jcalvert@eqhs.org 2222222022 6/24/2014 2:00:34 PM 6/24/2014 2:00:34 PM ncalvert@eqhs.org Edit 95929 jones1111

When you log into eQsuite click on the "User Administration" tab

- > You will click on "Add New User"
- > Complete all fields "EXCEPT" the inactive date
 - 1. If you enter an inactive date this will close or terminate the account and the user will no longer be able to access eQsuite
 - 2. If the employee is no longer with the company, then you would enter an inactive date for that user.
- Check the boxes off to the right, this will allow or restrict certain functions the user will have.
- > Once you have entered all fields click on "Save Changes"

Create New Review Res	pond to Add'l Info	Respond to Denial	Online Helpline	Utilities	Report
User Edit					\checkmark
31			Allow to run rep	orts?: 🗆	
User Name:	At least 6 chars. lower case	2	Allow to enter reque	ests?: 🗆	
First Name:		A	llow to view provider let	ters?: 🔲	
Last Name:		AI	low to view physician let	ters?:	
Password:			ceive review approval e	_	
Email:		R	eceive review pended er	mails: 🗆	
InactiveDate:		Rece	ive review suspended er	mails: 🗆	
Phone Number:	()	Re	ceive review canceled er	mails: 🗆	
Extension:		Receive r	eview partially denied er	mails: 🗆	
Receive review recon		Receive r	eview recon complete er	mails: 🗆	
emails:		F	Receive review denied er	mails: 🗆	
	Save Changes	Back to User I	List		

- If you need to make changes an existing user account click on "Edit"
 - 1. Make changes to a name
 - 2. Make changes to an email or phone number
 - 3. Check/uncheck functions
 - 4. You will **NOT** be able to change or edit the user name
- > Once you have made the changes, click "Save Changes"