

eQSuite “Freezing” Checklist and Troubleshooting

*Please note that if eQSuite “freezes” or tab that are “grayed out” and not letting you move forward. Typically, this is a result of the web browser being used. If you are using Internet explorer unless you have the most recent updated version, this browser is **NOT** compatible with eQsuite. We recommend logging out of your current session and try to enter your request with a different browser.*

Any of the two most recent versions of:

Internet Explorer
Google Chrome
Mozilla Firefox
Safari

Make sure you have Broadband Internet Connection

If you are receiving an error message, please see our [How to Guide on how to check for errors](#). If you need assistance with an error message please send a screenshot with a description of what is occurring to pr@eqhs.org

