

eQSuite “Freezing” Checklist and Troubleshooting

Please note that if eQSuite “freezes” or “greys out” typically this is a result of the web browser being used. If you are using Internet explorer unless you have the most recent updated version, this browser is NOT compatible with eQsuite. We recommend trying to enter your request with a different browser.

Any of the two most recent versions of:

Internet Explorer

Google Chrome

Mozilla Firefox

Safari

Make sure you have Broadband Internet Connection

If you are receiving an error message, please see our How to Guide on how to check for errors. If you need assistance with an error message please send a screenshot with a description of what is occurring to pr@eqhs.org